

REVISION SUMMARY PROVIDER MANUAL

JULY 2025

Chapter 100

- **Section 9.04 – Non-Emergency Transportation** – removed language regarding mileage and prior approval protocols.
- **Section 13.17 – Prior Authorization and Referrals for Services – Laboratory Services and Referrals** – language updated/clarified.
- **Section 14.11 – How to File a Claim** – updated language regarding EDI vendors.
- **Section 14.32 – Program Integrity – Prepayment Review Process** – revised prepayment review language.
- **Section 15.00 – Fraud, Waste, and Abuse Overview – Prepayment Review Process** – revised prepayment review language.
- **Section 16.00 – Workforce Development** – significant changes throughout the section including new definition added for Arizona Healthcare Workforce Action Network, and significant changes to CALOCUS language.

Chapter 200

- **Section 2.01 – Covered Services** – DME installation added to the table of covered services.
- **Section 3.09 – Behavioral Health Provider Coordination of Care Responsibilities – Coordination of Care with Schools and Behavioral Health Providers** – several items added to the list.
- **Section 3.18 – SMI Eligibility Determination and SED Eligibility Identification** - title renamed. Changes throughout this entire section relative to SED Identification.
- **Section 3.21 – Behavioral Health Assessment and Service Planning Overview** – renamed link for AHCCCS Practice Protocol Child and Family Team Practice to Child and Family Team and re-linked to AMPM 580. Added 12 Principles.
- **Section 3.23 – Minimum Elements of the Behavioral Health Assessment – item 13** – partial removal of language under specialty evaluations for children aged 0 to 5.
- **Section 4.03 – Outreach, Engagement, Reengagement and Closure – Reengagement Children’s Behavioral Health Provider** – addition of language regarding children in DCS custody.

Chapter 300

- **Section 2.15 – Provider Requirements for Skilled Nursing Facilities (SNFs) – Requirements for All Behavioral Health Specialty Placements** – updates made to PHP requirements and Behavioral Health Program Team, Training, and Documentation.
- **Section 2.15 – Provider Requirements for Skilled Nursing Facilities (SNFs) – Requirements for All Behavioral Health Specialty Placements** – added heading for Additional Requirements for Behavioral Health Skilled Nursing Facility Program. Significant language updates for High Acuity, Standard and Step-Down Units. Addition of BH Assisted Living Programs and BH Global Cognitive Impairment Programs.

Chapter 400

- **Section 2.08 – Assessment and Service Planning – Minimum elements of the behavioral health assessment** – a portion of language was removed from the specialty evaluations for children ages 0 to 5.
- **Section 2.16 – Special Assistance for Members Determined to have a Serious Mental Illness (SMI)** – updated section to align with AMPM 320-R.
- **Section 5.01 – Material Changes** – removed references to Notification of Changes to the Network Form and Network Material Change Transition Grid Template.